

## Quality, Environmental Safety & Health Policy

The Senior Management Team (Directors) of Singleton Birch Group Limited is responsible for the formulation, maintenance and dissemination of this policy, which covers all of the Singleton Birch family of companies and activities. We are committed to providing quality products and services that meet our customer requirements, while minimising both the risks to the health and safety of all interested parties and the impact on the environment. The senior management team will make available resources required to achieve this.

We are committed to the continual improvement of our performance, in all of these areas by the operation of documented control systems and regular reviews and audits. Where relevant, objectives and targets relating to these areas are set and communicated. Compliance with all parts of this policy is a key part of business performance.

All Singleton Birch activities aim to comply with applicable safety health and environmental legislation and any other regulatory requirements to which we subscribe. We recognise the potential risks of our operations, particularly in relation to quarrying operations and lime production and shall work to eliminate or minimise them. Our prime responsibility and commitment shall be to provide a safe and healthy working environment, where the prevention of injuries and ill health is paramount. This applies to employees, contractors and the company commits to involve and consult with worker representatives and all other interested parties.

As part of our commitment to controlling our environmental impact as a large energy user, Singleton Birch is committed to the responsible and efficient use of energy, resources and the prevention and control of pollution. To achieve this the company uses appropriate performance targets, monitoring and training. We work to minimise the impact of all our activities on the environment.

Understanding the needs of our customers is the key driver behind continual improvement in the quality of our products and services. We undertake periodic performance reviews with larger customers and actively seek feedback on our performance from all customers. Customer and public complaints are recorded, investigated and analysed.

This policy is communicated to all persons who work for or on behalf of the company including contractors and hauliers at Singleton Birch and is freely available to all relevant interested parties. The policy is displayed in the main office reception and is available for download from the local intranet and the company website.

To assist in the implementation of this policy, Singleton Birch Limited maintains ISO9001:2015 Quality Management standard, ISO14001:2015 Environmental Management standard, ISO45001:2018 standard and a Hazard Analysis Critical Control Point (HACCP) feed safety management system.



Richard Stansfield

Chief Executive Officer  
28<sup>th</sup> January 2021