

Singleton Birch Integrated Management Policy



Objectives

- Enhance customer satisfaction through the delivery of high-quality products and services.
- Minimize our environmental impact and promote sustainable practices.
- Protect the health and safety of our employees and stakeholders.
- Reduce energy consumption and greenhouse gas emissions whilst increasing resource utilisation.
- Ensure a safe and legal feed supply, in accordance with FEMAS requirements.

Responsibilities

- The management team is responsible for providing leadership and direction to support the IMS and achieve its objectives.
- All employees are responsible for adhering to IMS policies, procedures, and requirements in their daily activities.
- Compliance and performance will be regularly monitored, measured, and reviewed to drive continuous improvement.

Quality

- We have a commitment to meet customer requirements and deliver products and services of the highest quality.
- We will continuously improve our processes, products, and services to enhance customer satisfaction.
- We will monitor and measure our performance against established quality objectives and targets.

Environment

- We are unwavering in our efforts to minimize our environmental impact and prevent pollution in all aspects of our operations.
- We will comply with applicable environmental laws, regulations, and other requirements.
- We will strive to conserve natural resources and reduce waste through efficient resource management practices.

Singleton Birch will continually improve the effectiveness and efficiency of all our management systems whilst ensuring compliance with all applicable legal and regulatory requirements.

Health and Safety

- We have a determination to develop a Best-in-Class, safe and healthy environment, culture and performance for our employees, contractors, and visitors.
- We will identify and assess occupational health and safety risks and implement measures to eliminate or mitigate them.
- We will promote a culture of safety awareness and encourage employee participation in health and safety initiatives.

Energy

- We are steadfast in improving energy performance and reducing energy consumption in our operations by establishing baseline metrics.
- We will establish energy objectives and targets to drive continuous improvement in energy efficiency.
- We will invest in energy-efficient technologies and new solutions to minimize our carbon footprint and support stakeholder ESG commitments.

This Integrated Management System (IMS) Policy is approved by :-

Effective from 01/06/2024. Any changes to the policy will be communicated promptly.

Scope :- Singleton Birch Lime, Birch Energy, Birch Solutions, Birch Chemicals, Birch Waste, Minsterport

A handwritten signature in purple ink, appearing to read "Alistair Forman".

Alistair Forman Managing Director Singleton Birch